



Bromley



Housing Caseworker

Salary: £35,190 per annum

Term: Permanent

Hours: Full time (37.5 hours per week). Applications for flexible and/or reduced working hours can be considered

Reporting to: Head of Advice Service & Projects

BACKGROUND

Citizens Advice Bromley, part of the national Citizens Advice network, is a thriving local advice organisation that provides information, advice and casework support to over 15,000 local people per year.

An exciting opportunity has arisen to join our team as a Housing Caseworker. Working with network partners you will assist in delivering crisis prevention support across the South East Region.

You will have:

- A minimum of 2 year' experience of housing advice casework through paid or voluntary experience
- Experience of completing detailed forms,
- Ability to manage a caseload and assess the merits in clients cases as well as identifying and pursue solutions

Benefits:

- The opportunity to work for an independent charity specialising in confidential information and advice to assist people with legal, debt, consumer, housing and other problems
- Competitive salary
- Employee Assistance Programme
- Generous annual leave (pro rata for part time staff)
- A challenging and varied role
- A supportive team

For an information pack and application form visit our website

<https://www.bromleycab.org.uk/paid-roles/>

Closing Date: 5pm Friday 28th August 2026

Interviews: Thursday 03rd September 2026

Bromley Citizens Advice Bureaux Ltd is a Registered Charity - Number: 299762

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