



Housing Caseworker

- Salary:** £35,190 per annum
- Term:** Permanent
- Hours:** Full time (37.5 hours per week). Applications for flexible and/or reduced working hours can be considered
- Reporting to:** Head of Advice Service & Projects

BACKGROUND

Citizens Advice Bromley, part of the national Citizens Advice network, is a thriving local advice organisation that provides information, advice and casework support to over 15,000 local people per year.

An exciting opportunity has arisen to join our team as a Housing Caseworker. Working with network partners you will assist in delivering crisis prevention support across the South East Region.

You will have:

- A minimum of 2 year' experience of housing advice casework through paid or voluntary experience
- Experience of completing detailed forms,
- Ability to manage a caseload and assess the merits in clients cases as well as identifying and pursue solutions

Benefits:

- The opportunity to work for an independent charity specialising in confidential information and advice to assist people with legal, debt, consumer, housing and other problems
- Competitive salary
- Employee Assistance Programme
- Generous annual leave (pro rata for part time staff)
- A challenging and varied role
- A supportive team

For an information pack and application form visit our website

<https://www.bromleycab.org.uk/paid-roles/>

Closing Date: 5pm Friday 31st July 2026

Interviews: Thursday 13th August 2026