



Contact Centre Supervisor – Bromley Well

Salary: £27,000 per annum + £50 per day for weekend working (rota)

Hours: 37.5 per week

Location: London Borough of Bromley

Fixed Term: 30 September 2020 with the possibility of extension

An exciting opportunity has arisen to join our dynamic team as a Contact Centre Supervisor for our Bromley Well Health and Well-being Single Point of Access telephone Service.

As the Supervisor you will ensure the delivery of excellent customer service through the contact centre by monitoring workloads across the team using our database and platforms.

A role model to the team you will liaise with our other pathways to contribute to the health & well-being of the residents of Bromley and help to prevent them from reaching crisis point.

If you work well with others, have good leadership skills and the ability to prioritise and multitask and you are committed to quality and want a job which makes a difference in people's lives then this could be the job for you.

For a full job description and application form please visit:

<http://bromleycab.org.uk/jobs>

Closing date for applications: Wednesday 20th March 2019 at 5pm

Interviews: Friday 29th March 2019

Citizens Advice Bromley values diversity, promotes equality and challenges discrimination. We encourage and welcome applications from people of all backgrounds.